



**MDI LABORATORIES INDIA PVT. LTD**  
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[www.mdilabs.net](http://www.mdilabs.net)

# MDI Is Hiring!

MDI Laboratories India Private Limited is hiring in **MUMBAI** for **Customer Care Executives**

**Experience:** 2 to 5 years

**Location:** Mumbai

## **Job Description:**

- Answering Customer queries through phone & e-mail from client/customer/Sale
- Coordination with different department to solve a customer query
- Customer complaint handling
- Report Query (Report interpretation)
- Solving discrepancy b/w TRF and test code / client code post accession
- Documentation

**Desired Candidate Profile:** DMLT, B.Sc

**Job Timings:** 1 PM to 9 PM

Interested candidates can send their updated resumes to [jobs@mdilabs.net](mailto:jobs@mdilabs.net) .

## **About MDI Laboratories India**

MDI Labs India started in 2011, in collaboration with Medizinisch Diagnostische Institute (MDI) GmbH-MVZ, Germany's largest clinical lab. Our corporate head office is in Mumbai & our operations are pan-India.

We Provide:

- ✓ A comprehensive menu of diagnostic testing services
- ✓ The advantage of German standards
- ✓ Diagnostic tests not available in India through any other company

## **Why Work at MDI**

We strive to upgrade the knowledge and competence of our human resources by constantly training with methodologies that meet global standards. MDI Labs India offers an environment that supports and fulfills the needs of our employees. As a member of our team, you will work in an energetic and friendly environment that embraces change and offers you excellent challenges and rewards, providing a platform to expand your skills and knowledge.